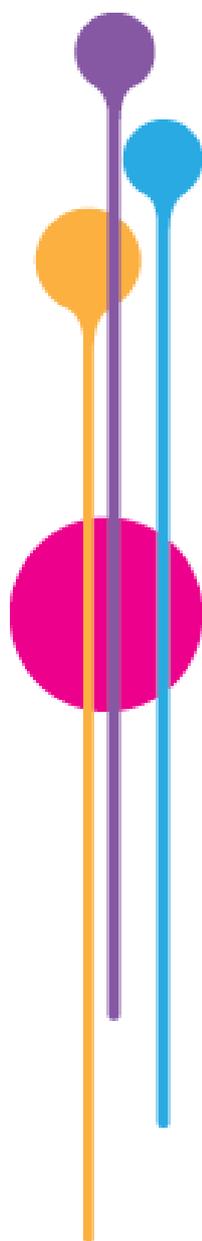


ANNUAL REPORT

2016-17



GOSFORD REGIONAL
COMMUNITY SERVICES

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*Building a community rich in social capital, supporting
and responding to family and individual needs*

OUR VISION

To work together to create a community where all residents feel safe, valued, supported and encouraged to fully participate in all aspects of society.

OUR VALUES

RESPECT

We value the abilities and strengths of every person and recognise the uniqueness of the individual. We value good manners and lead by example. We treat every person with equal respect. We value our relationships and respect confidentiality. We observe professional boundaries. We take care of our shared resources and property.

INTEGRITY

We value openness and truthfulness and being honest and sincere in our dealings with people. We will treat every person with dignity and be sensitive to diversity and difference. We promote positive working relationships and resolve conflict in a respectful, timely and honest manner.

CO-OPERATION

We value the opportunities we have to work with others towards common goals with a common purpose. We actively look for opportunities to work collaboratively and in partnership. We recognise and value the strengths and expertise of other organisations and work with them to improve outcomes for all in our community. We share our knowledge, skills and resources.

COMMITMENT

We believe in our community. We follow through on decisions and promises we make. We don't give up easily. We are passionate about bringing our energy and skills into the workplace and the community. We value determination and fortitude in achieving our vision. We encourage everyone to achieve to their highest potential. We aim to break down barriers to assist people to reach their goals.

CREATIVITY

We value dreams. We encourage ideas that are innovative and challenging. We look for different ways to do our work more effectively. We value imagination and ideas that are outside the square.

THE ORGANISATION

We are an independent organisation. Our staff are not employed by local Council or any government agency.

The organisation is an Incorporated Association and a Charitable Organisation. It is registered for GST, is an endorsed Deductible Gift Recipient and has Charitable Fundraising Authority. It is registered with the Australian Charities and Not-For-Profits Commission (ACNC). The organisation employs 20 permanent full- and part-time staff and has annual turnover of just under \$1m.

An organisation's legal structure determines the types of activities it is legally able to carry out and which government bodies it is required to report to or seek registration from.

GOVERNANCE

GRCS is governed by a voluntary Board and managed by a full-time CEO. The Board meets monthly and is responsible for setting the policy direction of the organisation within the framework of its Constitution, and ensuring compliance with all relevant legislation. The CEO is responsible for all facets of management of the organisation and reports directly to the Board.

FUNDING

Income comes from a variety of sources including government and philanthropic grant programs, social enterprises, fundraising and donations. The organisation receives significant funding under the NSW Government's Community Builders Program as a Community Hub. Community Hubs are local centres that help improve the community's connectedness and capacity e.g. by providing information and referral on local services, access to the internet, access to skills training, and a place for local groups to meet. This funding, under various names, has been continuous since the early 1990s.

However, the majority of our income derives from activities operating within a Social Enterprise model. A Social Enterprise can be broadly defined as:

"A business activity led by an economic, social, cultural or environmental mission, consistent with a public or community benefit"

*Coming together is a beginning. Keeping together is progress.
Working together is success.*

VICKI SCOTT Vicki has resided on the Central Coast since 1983 and has had significant involvement in Parents and Citizens Associations (P&C) at a local and state level, and has achieved life membership of two local P&C associations. In 2004 Vicki was elected to Gosford City Council where she served until the Council was amalgamated with Wyong Shire Council in May 2016, and was a member of a community committee advising the Administrator of the amalgamated Central Coast Council. Previously she served on a number of Gosford Council's committees dealing with issues she is passionate about, including playgrounds, libraries, the Arts, women's issues, and literacy. Vicki is currently President of the NSW Branch of the Australian Local Government's Women's Association which supports and encourages women in local government. Vicki has been a member of the Gosford Regional Community Services Board since July 2011 and has held the position of Chairperson since July 2015. She is also a board member of Coast Shelter and a Kids Day Out committee member.

MICHAEL DALY Michael has lived in the northern suburbs of Gosford and practiced law on the Central Coast for over 35 years. He has built a solid reputation over the past three decades, not only as a trusted solicitor but also for his extensive involvement in Community based organisations. Michael had many years involvement in the Gosford High School P&C Association, is honorary solicitor for the Vietnam Veterans Keith Payne V.C. Hostel Ltd., is a Public Notary, and a committee member of the Central Coast Law Society. Michael has been on the Board of Gosford Regional Community Services Inc. since September 2012 and has been Vice Chairperson since September 2015.

SUSAN CLEARY Susan Cleary, J.P. previously worked as the Director of Studies at the June Dally Watkins Business Finishing College and as the National Compliance Manager, Carrick Institute of Education. Susan also had her own businesses including Natural Health Sense and Multiversity College. Susan is now retired and remains active in the community as Secretary of Lions Gosford Challenge Club and President of Henry Kendall Retirement Village Garden Club. Susan has been on the Board of Gosford Regional Community Services Inc. since 2014 and has held the office of Treasurer since September 2015.

JASON VAN RITTEN Jason is currently employed as a Health Promotion Officer (Sexual Health) with Central Coast Local Health District, having previously worked at the NSW Ministry of Health. Jason was born on the Central Coast and lives in North Gosford with his family. He is very active with community activities both through employment and long-term involvement with the Rotaract and Rotary organisations. Jason was also very active in youth organisations in the local area. Jason's passions include public health, community activity and politics. He has been on the Board of Gosford Regional Community Services Inc. since 2015 and, as part of his role, chairs the Northern Gosford Community Action Team.

REBECCA WILD Rebecca is Principal of Wyoming Public School and holds a Bachelor of Education in Special Education (University of Technology, Sydney) and Masters of Education (Charles Sturt University). Prior to being appointed as the principal of Wyoming Public School Rebecca taught at Condobolin Public School, Brewarrina Central School and Lightning Ridge Central School. Rebecca also held Quality Teacher Consulting positions based at Bourke and Bathurst in regional New South Wales. Rebecca joined the Board of Gosford Regional Community Services Inc. in 2016.

MELISSA GARLAND Melissa is a long-term Wyoming resident and businesswoman whose career experience includes finance, insurance, marketing and recruitment. Her two children attend Our Lady of the Rosary Primary School at Wyoming. Melissa's volunteer roles include Secretary of the Central Coast Speedway Kart Club and Communications Officer for Our Lady of the Rosary Primary School's Parent Council. Melissa has been a member of the Board since 2016.

HELEN ORCHARD Helen is the business owner and co-founder of Wallboard Tool Company which was established in Granville, NSW in 1976. The company head office is now based on the Gold Coast in Queensland and is celebrating more than 40 years of both national and international trading. Helen resided jointly between Sydney and the Gold Coast for a number of years and worked online from the Central Coast since the early 1990s. Helen attended Canterbury Girls High School in Sydney and Baulkham Hills TAFE where she majored in Computer Studies. She currently holds a Beginning Coaching General Principles Certificate issued by the Federal Government Sports Commission. She is passionate about local, state and federal government issues, and works for the betterment of the community. Helen is the Secretary of the Koolewong & Point Clare / Tascott Progress Association Inc. which includes West Gosford, south of the Central Coast Highway. She is a Life Member of Central Coast Outriggers and has a keen love of the water. Helen personally hates the phrase, 'cannot be done' and joined the Board of Gosford Regional Community Services Inc. in 2016.

MARC POOLEY Marc is passionate about making certain the local community has the best services available to them and believes local communities work best when they work together. Moving to the Central Coast area in 1991, Marc attended Primary and High School at Narara and Lisarow respectively, as well as attending University at the Ourimbah campus of the University of Newcastle where he graduated with a Bachelor of Arts. He initially became involved with the Wyoming Community Centre as a volunteer under the 'Work for the Dole Scheme' in 2014 and has continued to stay involved ever since. He currently works for David Mehan, State Member of Parliament for The Entrance. Marc joined the Board of Gosford Regional Community Services Inc. to fill a casual vacancy in 2016.

LOUISE FISHER Louise has a background in Regional Economic Development and has over 20 years experience in developing and successfully project managing significant infrastructure projects and funding applications to all levels of government and philanthropic organisations. Louise enjoyed a diverse career pathway including agri-business, stud cattle breeding, children's clothing manufacturing, establishing an Internet Centre and ISP service. She held several positions including Community Development Officer at the Bogan Shire Council, Operations Manager for the Rural Financial Counselling Service NSW – Central West, and was a private consultant and project manager for significant water infrastructure projects. In her current role as Economic Development Officer at Regional Development Australia (RDA), Louise undertakes statistical analyses and economic modelling to review, evaluate and identify Central Coast projects. In assisting with the development of the RDA Regional Plan and the Regional Snapshot, Louise has gained an understanding of many of the economic, environmental, social and cultural issues facing the Central Coast demographic, and the numerous strategic plans currently in place to address the issues. Louise joined the Board of Gosford Regional Community Services Inc. to fill a casual vacancy in 2017.

Individual commitment to a group effort. That is the strength of successful teams.

KATHY SOKK - CEO

Kathy has been the Senior Executive staff member of Gosford Regional Community Services Inc. since January 2011. She has over 30 years experience in the Public Sector, both at a Federal and State level, including senior roles with the Department of Defence, the National Maritime Museum and the Federal Department of Health and Community Services. She also has extensive experience working with people from diverse cultural backgrounds through roles with both Centrelink and the NSW Department of Education. Kathy has lived on the Central Coast with her family since 1987 and has always been involved in community activities. She was previously a board member of the Community Relations Commission, a member of Saratoga Progress Association, is a life member of Gosford High School P&C, and a current member of Central Coast Council's Community Strategic Planning group. Kathy is a passionate believer in human rights and a committed advocate for those who otherwise have a limited voice in our community.

AMANDA JEFFERYS - MANAGER HUMAN RESOURCES & CHILDRENS SERVICES

Amanda is a qualified teacher and ran her own drama school on the Central Coast for many years. She took over as Manager of the Children's Services Program at Gosford Regional Community Services in 2012 and has since built a strong and supportive team of educators. The Out of School Hours Care (OSHC) service has gone from strength to strength under her professional guidance. Amanda has recently been appointed to the role of Human Resources Manager and is a key member of the leadership team.

SEAN O'BRIEN – FINANCE, ADMINISTRATION & SPECIAL PROJECTS

Sean was initially employed by Gosford Regional Community Services as the Finance & Administration Officer in June 2017. The position has since been extended to include Business Development and Public Relations. Sean grew up on the Central Coast having attended Lisarow Primary School and Gosford High School before relocating to Sydney to pursue employment opportunities. After living and working in Brisbane and Wollongong for many years, he has recently relocated to Gosford. His professional background includes management and leadership roles with NSW Government Land Titles Office, Gas Corporation of Queensland and Thiess Services Ltd. / Remondis Australia where for almost 20 years he administered information systems management nationally, including large municipal waste collection contracts. Sean is the newest member of the leadership team and currently resides in Gosford with his wife. Sean is passionate about the non-corporate sector and is keen to develop his role in local community issues.

PHIL MEDEW

Phil is the supervisor of our Gosford Regional Community Service Community Greening program and supervises all of the Gosford Regional Community Services Community Work Experience participants and volunteers. He currently manages our Community Gardens and other Greening Projects across the Gosford region and his skill in repurposing thrown objects is well known. He is passionate about giving back to the community and is a strong believer in giving people a chance.

LYN MARTIN

Lyn has been with the Gosford Regional Community Services since 2011 when she started as a volunteer. She was then employed as a casual in the childcare service, moved on to administration and is now the Executive Assistant and Public Officer of the organisation. Lyn completed her Certificate IV in Community Development in 2013 and is a Justice of the Peace. Lyn grew up on the Central Coast in Somersby and was involved in local sporting groups for many years. She is the first person you are likely to meet at the Wyoming Community Centre and is currently responsible for all events management.

ALEX MUNDAY

Alex is one of the two Assistant Co-ordinators in the Gosford Regional Community Services Out of School Hours Care (OSHC) service. She has recently completed her Diploma of Childcare with TAFE. Alex has been with the organisation since July 2013. Alex is an authorised supervisor and manages the resources for the service. Alex has also recently been appointed to the role of Personnel Officer.

LEIGH-ANNE BURKETT

Leigh-Anne is one of the two Assistant Co-ordinators in the Gosford Regional Community Services Out of School Hours Care (OSHC) service and is a qualified teacher (Special Needs). Leigh-Anne is the Educational Leader and also has responsibility for Workplace Safety across the organisation.

OSHC EDUCATORS

Our team of educators, supervisors and support staff include, Deb Allen, Renee Atkinson, Maria Ford, Chayse Freyer, Deborah Hamilton, Kerry Kemp, Eloise Martin, Meagan Pratt, Luke Sweeney, Rosa Sweeney, Stacey Tamblyn, Lauren Boutry, Niamh Kenny and Aimee Welch. All have a wealth of experience and their qualifications include Primary and Secondary Teaching Degrees, Certificates and Diplomas in Childcare, Community Services. A number of staff are currently enrolled in relevant Degree courses at Newcastle University and other tertiary institutions.

SCOTT WELLER

Scott is the newest member of the Gosford Regional Community Services team. As the general hand he is responsible for cleaning, gardening and minor maintenance. Scott initially came to the organisation by way of volunteering. He quickly demonstrated his impressive green thumb skills and our gardens are flourishing under his care.

WHAT IS COMMUNITY? The term can mean different things to different people at different times. It could be:

- The impersonal hand of government can never replace the helping hand of a neighbour.*
- ❖ a social group
 - ❖ a group with a common cultural and historical heritage
 - ❖ a locality
 - ❖ a business group
 - ❖ a religious group
 - ❖ an occupational group
 - ❖ an activist group
 - ❖ a group of people with a shared interest
 - ❖ a sporting group
 - ❖ and can even be used to describe property i.e. community spaces or co-owned community property.

Hubert Humphrey

All of these communities intersect and share members and we all, in fact, belong to a number of communities.

Similarly ‘community organisations’ come in all shapes and sizes, from small groups of 2 or 3 who meet over coffee to large organisations with defined organisational structures. While they may be different they all have several things in common: they are focused on helping local people are independent and multi-purposed, they involve a mix of local residents, and they help to develop their communities.

Community Centres are just as varied and range from small local halls with an urn and a collection of donated furniture to large modern urban buildings. No matter their size or shape they play a key role in ensuring that the ‘community’ has a place to meet and interact.

Decision makers recognise that all of these communities have an intimate and unique relationship with the area that they themselves often do not have. Because of this knowledge, community members can provide information on a project that has yet to be considered.

Public involvement brings more information to the decision, including scientific or technical knowledge, knowledge about the context where decisions are implemented, history and personalities. More information can make the difference between a good and poor decision.

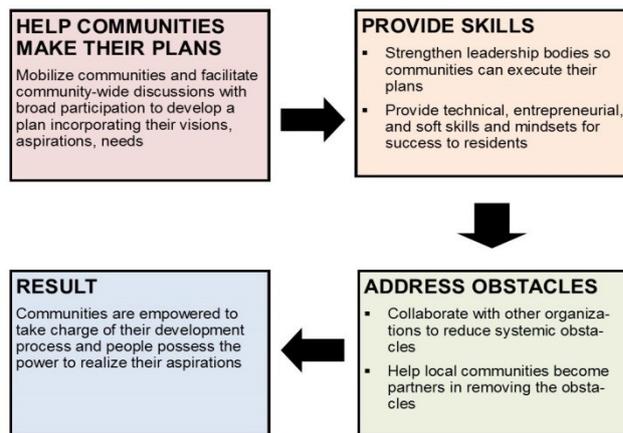
Community building is all about bringing people from all of these communities together to understand where the aspirations and challenges that exist. It is about working together to make change happen.

Great things are done by a series of small things brought together

The overarching aim of the organisation is to build resilience within families and strengthen community capacity. All activities and programs must meet this aim.

COMMUNITY HUB

STRENGTHENING COMMUNITY CONNECTIONS TO SUPPORT VULNERABLE FAMILIES



Community building identifies and enhances the assets of community participants, engaging them as citizens rather than clients or customers, as people capable of originating and sustaining change rather than the recipient objects of a service system.

Community strengthening, therefore, operates in a social space which precedes both prevention and early intervention.

Our aim is to ensure that every person who contacts our service is treated with respect and dignity, no matter what their circumstances. We know that life throws many challenges and for many in our community those challenges cannot be met. We listen to people’s stories, we help them identify their strengths and help to overcome their disadvantages. We want them to tell us what they need rather than the other way around. It is not up to us to impose our interpretation upon someone else’s circumstances.

We receive funding from the NSW Government under the Community Builders Program to provide a Community Hub for the Wyoming North Gosford area. We supplement this funding from within our own resources to provide a range of support services for our community. These services include:

- Energy Accounts Payments Assistance (EAPA) - Assistance to pay energy accounts.
- Work Development Orders (WDO) - Allows eligible people to satisfy fines through voluntary work or by undertaking certain courses or treatment.
- Centrelink Mutual Obligation - Providing volunteer opportunities.
- Work Placements - Student placements, work experience, return to work programs.
- Tax Help Program - Volunteers assist with the preparation of Tax Returns.

We conduct both formal and informal community consultations and surveys. We make referrals and provide information and advocate on behalf of our community. We welcome the opportunity to discuss issues of concern to and within the local community and work with community members to achieve long lasting outcomes.

2017/18 planning includes a stronger focus on delivering support and community programs to our Aboriginal and Culturally Diverse families.

OUT OF SCHOOL HOURS CARE

PROVIDING AFFORDABLE, QUALITY CARE TO FAMILIES TO ALLOW THEM TO MEET THEIR WORK, STUDY AND FAMILY RESPONSIBILITIES

Operating as a Social Enterprise our Wyoming Community OSHC (Out of School Hours Care) service provides affordable care with service hours based on established community needs. Profits are directed towards family support programs including the Central Coast domestic violence committee, playgroups, breakfast club at Wyoming public school and other family support services.

The OSHC program is open to children from all local schools and is based at Our Lady of the Rosary Primary School in Glennie St. Wyoming. Up to 60 children attend Before and After School and Vacation Care.

Our service maintains an excellent record in providing continuity of educators at the service. Of the 18 staff members employed by the service most are permanent and 11 have been with the service since 2015 or before. We have supported many of those staff to achieve tertiary qualifications and the experience they have gained while working with us will be invaluable to their future careers. We actively recruit staff who are undertaking Diploma or Degree courses in teaching, child psychology and related fields of study.

Earlier this year we were thrilled to be able to acknowledge Alex Munday who completed her traineeship for the Diploma in Early Childhood Education and Care in half the allocated time. Alex received many accolades from Hunter TAFE for her commitment and enthusiasm during the course. Another of our long-time staff members, Eloise Martin has now commenced her traineeship and is maintaining a consistently high standard of achievement.

Our Vacation Care program continues to provide quality care and innovative programming and activities which is evidenced in the full quota each holiday through 2016/2017. The dedicated OSHC staff continue to come with exciting and fresh ideas to engage the children each holidays. Surveys from parents are consistently positive with each holiday program eagerly awaited. A popular excursion this year was to the Wyong Art House to see the wonderful musical production of "Beauty and the Beast". This was a great opportunity for local children to enjoy a live theatre experience.

We are delighted to announce we are going to sponsor an excursion each summer to a local beach for a beach safety awareness program, delivered by Surf Lifesaving. This was trialled last summer in response to an identified need within our community to educate families and children regarding the dangers of the waterways and surf of the Central Coast.

2017/18 planning includes the changes to the National Quality Standard, changes that will be implemented from February 2018, and the changes to CCMS which will commence in July 2018. We will strive to ensure that parents are kept fully informed about the changes and aim to have a smooth transition.

All Social Enterprises aim to provide employment and training opportunities while delivering a return to the organisation, to support its overall aims and objectives.

COMMUNITY GREENING

DELIVERING OPPORTUNITIES FOR WORK EXPERIENCE AND SKILLS DEVELOPMENT WHILE BUILDING SUSTAINABLE COMMUNITY SPACES.

Operating as a Social Enterprise, this program provides work experience opportunities for marginalised community members, with all profits put back into the program.

From a few small garden beds and removal of lantana near the car park this program has grown rapidly over the past few years. The Community Garden at Wyoming is well known in the community and was a winner in the Council Garden competition in both 2015 and 2016. The program has extended with the installation of a community garden at Point Clare, the restoration of a small community space in Lisbon Way. The program provides a range of work experience opportunities and has been a stepping stone to employment for a number of our volunteers.

2017/18 planning includes a partnership with Pacific Link Housing for a community garden and recreation space in Dunbar Way, North Gosford.

FACILITIES MANAGEMENT

EXERCISING STRONG ECONOMIC MANAGEMENT TO ENSURE THE COMMUNITY HAS ACCESS TO AFFORDABLE COMMUNITY FACILITIES

Our third Social Enterprise is the management of Community Facilities at Wyoming and Point Clare with profits returned to the program for upkeep and maintenance and to provide low cost access to community organisations.

The major change in 2016/17 was the move to a formal lease with Central Coast Council for these facilities. While this came with a significant increase in costs it is offset by the security of a 5 year lease.

Our strong fiscal management of the properties has allowed us to support a range of organisations using the facilities. These include:

- ❖ Koolewong, Tascott, Point Clare Progress Association
- ❖ Central Coast Domestic Violence Committee
- ❖ Brisbane Water Older Womens Network
- ❖ Tascott Point Clare Playgroup
- ❖ Community based craft groups
- ❖ Local Book Clubs
- ❖ and more

2017/18 planning includes upgrade works at both Wyoming and Point Clare to enhance existing spaces and investigating options for updating the existing booking software system.

Once again I have the privilege of offering the Chairperson's Report, this time at the 2017 Annual General Meeting. The work of the Gosford Regional Community Services organisation goes from strength to strength in every way each year, and this year has been no exception. Every year we expand in ways that mean we remain the small local organisation whose door remains open for the community of Wyoming, but at the same time we are exploring ways in which we can help the wider community.

We finalised the changeover, including the rebranding and logo launch from Wyoming Community Centre to Gosford Regional Community Services, which was a giant leap forward for the organisation and has been very capably handled by the organisation. Point Clare Hall fits in perfectly with the organisation and the move was managed smoothly by the Executive Officer and her staff, despite a number of challenges. We welcome the community of Point Clare to the fold and will continue to work with them to ensure their involvement with our progressive organisation.

During 2017, the Board reviewed the organisation's policies and these are available for members upon request to the Executive Officer. It is vital that our policies are regularly updated to ensure we remain relevant within the community we serve.

The Central Coast Council had a significant impact on us during the year. Council's policy around leasing council properties has meant we – like many other community services in the local region – are compelled to find ways of meeting the increase in payments falling due to council.

Thanks to our proactive Chief Executive Officer and her staff we have been successful in a number of grants and the projects which derived directly from them. From developing gardens in neighbourhood open spaces to working with schools and other community partners we are making a difference in the community.

I formally acknowledge the work of the Board and thank them for their support: namely, Michael Daly, Susan Cleary, Jason Van Ritten, Marc Pooley, Helen Orchard, Rebecca Wild and Melissa Garland. This is a very co-operative Board to work with. It is harmonious and proactive, and our board members are certainly here to do what is best for our organisation and the people in the community generally.

In particular, I would like to thank our wonderful Chief Executive Officer, Kathy Sock, and the staff members whose commitment and diligence is the driving force of the Gosford Regional Community Services. They certainly make the role of the Board easy and offer a welcoming face to the public. Our growth as an organisation is made possible by Kathy's vision and the staff's determination.

I am very proud to be involved with the Gosford Regional Community Services organisation. Through the work of Kathy and her staff, together with the commitment of the Board itself, I believe that we offer a service which plays an important role within the community and will continue to evolve within our community.

Vicki Scott
Chairperson 2016-17

Over the past twelve months we have consolidated the change from “Wyoming Community Centre” to Gosford Regional Community Services. The “centre” itself still exists and continues to provide much-needed support and activities to the local community. Our management of the Point Clare Community Hall has been strengthened by our partnership with the local Progress Association and we have extended the community use of that facility. The installation of the Community Garden at Point Clare has been well accepted and has attracted a passionate group of keen gardeners.

We were very pleased to see the acknowledgement by the NSW State Government of the importance of the Community Builders Program which resulted in a rollover of the funding for a further 3 years to 30 June 2020. However, for GRCS the reform continues and over the next year we will be negotiating with NSW Family and Community Services to develop a new agreement to ensure the services we deliver meet the program's goals.

The relocation of the Erina High School Tradestart program to the Wyoming Community Centre has been a great success with a high level of engagement by the students. The feedback from staff has been encouraging and we intend upgrading the room used by the students to provide a better learning environment when they return in Term 1 next year, 2018.

Another of our initiatives this year was to increase our service delivery to members of both the Aboriginal and Culturally Diverse communities. We have provided funding to Wyoming Public School for an Aboriginal Languages program and partnered with the Central Coast Aboriginal Artists to support the cultural entertainment at the Sean Lonergan Art Awards.

We partnered with Musicians Making a Difference (MMAD) to develop a program working with young people from Culturally Diverse Backgrounds and that will be finalised towards the end of the year 2017. We have also commenced negotiations about a potential partnership with another service that works in the Multicultural Services field.

In March this year we were notified that we had been approved to receive funding under the Local Drug Action Team (LDAT) Program. This Federally funded program is designed to develop community-owned, evidence-based projects and initiatives to address alcohol and / or drug related issues and harms. We are developing new partnerships to work with us on that program and there will be more announcements in the coming year.

We have seen an increase in the number of people seeking financial and other assistance over the last year. While we are not a funded emergency relief service we do try to provide assistance wherever possible and can provide financial support via the Energy Accounts Payment Assistance (EAPA) scheme and the Work Development scheme.

We continue to offer meaningful placements to people who are required to undertake volunteer work either as part of the Community Work Experience / Work for the Dole scheme, under the provisions of a Work Development Order, to meet Centrelink volunteer hours, and to offer continuing work experience to students from Henry Kendall and Erina High Schools.

I regard myself as extremely fortunate to work in such a vibrant and worthwhile organisation. I have a team of loyal and passionate staff who make coming to work a pleasure. I am grateful for the Board's commitment to their role and their confidence in me to deliver meaningful and measurable outcomes and I look forward to the challenges 2018 will undoubtedly bring.

Kathy Sock,
Chief Executive Officer

BALANCE SHEET

CURRENT ASSETS	2017	2016	2015
Cash	129,811	103,674	112,524
Receivables	31,516	40,243	6,508
Other Current Assets			
TOTAL CURRENT ASSETS	161,327	143,916	119,033
NON-CURRENT ASSETS			
Property, Plant and Equipment	65,758	28,297	26,010
TOTAL NON-CURRENT ASSETS	65,758	28,297	26,010
TOTAL ASSETS	227,085	172,213	145,043
CURRENT LIABILITIES			
Trade and Other Payables	89,227	47,086	41,577
Short-term Provisions	14,146	27,004	27,594
Loans		8,200	8,622
TOTAL CURRENT LIABILITIES	103,373	82,289	77,794
NON-CURRENT LIABILITIES			
Long-term Provisions	11,511	7,511	3,832
Loans			7,354
TOTAL NON-CURRENT LIABILITIES	11,511	7,511	11,186
TOTAL LIABILITIES	114,884	89,800	88,980
NET ASSETS	112,201	82,413	56,063
ACCUMULATED FUNDS & RESERVES			
Accumulated Funds	112,201	83,268	56,063
TOTAL ACCUMULATED FUNDS &	112,201	83,268	56,063
RETAINED EARNINGS			
	2017	2016	2015
Balance at 1 July	82,413	55,688	28,482
Operating Surplus	29,780	26,725	27,581
Balance at 30 June	112,192	82,413	56,063

STATEMENT OF CASH FLOWS

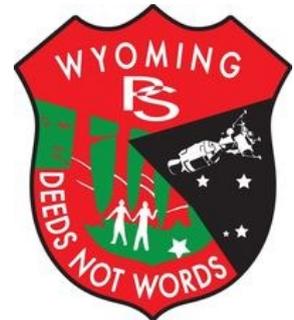
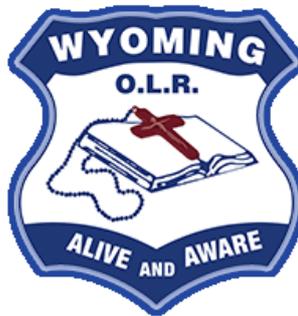
Cash flows from operating activities	2017	2016	2015
Receipts from Grants	344,377	310,540	168,037
Receipts from other customers	552,998	462,397	425,604
Interest received	783	1,401	1,831
Payments to suppliers and employees (inclusive of goods and services tax)	(822,368)	(764,121)	(545,257)
Interest paid	(421)	(846)	(1,368)
Net cash inflow (outflow) from operating activities	75,369	9,371	48,847
Cash flows from investing activities			
Payments for Assets available for sale		-	-
Proceeds from sale of property, plant and equipment	15,000	-	-
Payments for property, plant and equipment	(56,032)	(10,445)	-
Net cash inflow (outflow) from investing activities	(41,032)	(10,445)	-
Cash flows from financing activities			
Proceeds from borrowings		-	-
Repayment of borrowings	(8,200)	(7,776)	(7,254)
Net cash inflow (outflow) from financing activities	(8,200)	(7,776)	(7,254)
Net changes in cash held	26,137	(8,850)	41,593
Cash and cash equivalents at the beginning of the financial year	103,674	112,524	70,931
Cash and cash equivalents at end of year	129,811	103,674	112,524

STATEMENT OF PROFIT AND LOSS

INCOME	2017	2016	2015
Federal Non-Recurrent	4688		
Grants (NSW) - Operating Recurrent	112,075	109,332	105,486
Grants (NSW) – Non-Recurrent	36,246	9,454	-
Grants Local - Non Recurrent	2,400	5,273	-
Grants Local - Non Recurrent (Capital)	3,900	21,384	2,864
Commonwealth (LDAT)	10,000	-	
Inclusion Support Subsidy	7,520	6,538	6,309
Work for the Dole Subsidy	111,428	148,443	38,744
State (NSW) CDAT	3,000		
Restart Wage Subsidy		5,454	-
Medicare Local		-	3,006
Small Philanthropic		250	250
Westpac Foundation	10,000	7,500	2,500
Newcastle Permanent Charitable Fund		5,902	16,825
Donations - Tax Deductible	60	-	-
Donations - Not Tax Deductible	292	112	249
Donations - Public Collections		4	-
Contributions - Public		-	132
Contributions (Traders) Markets		-	211
Raffles		198	-
Sale of Goods	2,017	1,806	1,428
Workshop Income	206	443	-
Fees/Charges Restricted OSHC	211,097	202,214	165,175
Fees/Charges Unrestricted OSHC	268,117	234,680	197,320
Equipment Levy OSCH	2,400	4,530	2,095
Other Surcharges OSCH	3,763	4,024	2,145
Membership Fees	520	549	280
Garden Membership	165	245	-
Interest Received -Unrestricted	783	1,401	1,831
Rental Income	39,912	38,686	29,183
Commonwealth Traineeship Subsidies	587	1,083	5,328
Miscellaneous Income	5,992	807	8,271
Consultancy Income	10,000		
Total Income	847,167	810,313	589,628

STATEMENT OF PROFIT AND LOSS

EXPENSES	2017 \$	2016 \$	2015 \$
Accounting/Bookkeeping	16,296	15,441	2,233
Advertising & Promotion	23,587	10,181	2,484
Assets Purchased < \$5,000	10,604	8,200	18,528
Auspice Sponsorship	5,350		
Audit Fees	4,000	3,825	3,460
Bad Debts		89	-
Bank Charges and Direct Debt Fees	4,105	3,620	2,431
Board and Governance Expenses	6,775	1,244	252
Capital Expenditure - Grant	5,113	22,147	-
Cleaning, Pest Control, Waste	12,317	8,102	6,621
Client Support Services	29,780	38,201	19,267
Client Support Consumables	34,684	35,599	23,346
Computer Operating Costs	5,963	5,548	6,641
Depreciation Plant & Equipment		3,238	-
Depreciation Motor Vehicle	3,570	4,920	4,510
Equipment Hire	2,628	5,524	1,596
Fees & Permits	1,721	94	917
Fines and Penalties		-	340
Fundraising Expenses		38	726
Health and Safety	4,539	9,390	2,824
Insurances	4,526	3,702	4,900
Interest Paid	421	846	1,368
Meeting & Miscellaneous Expenses	413	744	308
Membership Fees	4,572	4,345	2,532
Motor Vehicle Expenses	6,668	8,551	7,382
Postage, Printing & Stationery	5,094	3,794	5,739
Rent	3,373	1,187	1,182
Rates	4,076		
Repairs & Maintenance	3,429	2,482	581
Annual Leave expense	34,016	34,379	33,127
Long Service Leave expense	4,000	3,679	498
Recruitment Expenses	997	-	727
Superannuation	48,871	45,573	34,579
Salaries	493,425	461,456	348,327
Workers Compensation Insurance	9,477	8,862	3,866
Security	2,430	1,035	308
Staff Amenities	1,218	960	824
Telephone, Fax and Internet	11,779	11,725	8,617
Staff Training	3,839	8,167	4,787
Mileage/Travel/Accommodation	396	738	1,486
Utilities	2,596	4,137	4,396
Volunteer Costs and Amenities	740	1,344	340
Total Expenses	817,388	783,107	562,047
Net Surplus	29,780	27,206	27,581



Gosford Regional Community Services Inc.

ABN & ACNC Registration 40 118 442 5260

Incorporation No Y1332645

Charitable Fundraising Number 15306

Department of Education and Communities Provider No PR 00007166

Department of Education and Communities Service Provider No SE-00013740

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Building a community rich in social capital, supporting and responding to family and individual needs